

How to return an item to us

You will be reimbursed for your return and you will be refunded the standard shipping fee paid when ordering, unless you were given free shipping. We are happy to accept for return, any garment that is unworn and still fitted with all security tags, labels, swimwear with hygiene seal not having been removed or damaged, no make up stains, GraceJacob bikini bag in the packaging, and that is despatched to us within 14 days of receipt by you. Please note we cannot refund any grooming products, ear or pieced jewellery and rings are exchange only.

To return to GraceJacob HQ please send it to:

**GraceJacob, Lloyds House, 22 Lloyds Street
Manchester M2 5WA United Kingdom**

Options for return

Hermes (drop off)

You can print your label at MyHermes and attach it to the front of your parcel, making sure that any original delivery labels are covered. Or you can simply write the address above and take it into a Hermes parcelshop.

Drop off your parcel at one of over 5,000 Hermes ParcelShops nationwide. Find your most convenient drop off point at www.myhermes.co.uk/parcelshops/map.html ask for a certificate of postage from the Hermes ParcelShop if you're not already given one

Royal Mail

You can print your label at Royal Mail and attach it to the front of your parcel, making sure that any original delivery labels are covered. Or you can simply write the address above and take it into your local Post Office.

Take your parcel to any Post Office counter and ask for a certificate of postage from the Post Office if you're not already given one.

Please keep receipt of your return payment.



Reasons for return

Name:	
Email Address:	

Reason for return	Tick Reasons
Not what I ordered	
Wrong size sent	
Exchange	
Not what I was looking for	
item is damaged/faulty	

If you would like to exchange for a different size or colour of same style - please fill in the table of size/style you wish to exchange and we will notify you by email if we are able to exchange depending of sizes/styles available in stock or if you will be given a refund for the item.

Product Number	Size	Style/Colour